

SOP for using e-District Portal at <http://edistrict.tripura.gov.in>

a) Client device: Desktop PC/ Laptop

b) Peripherals: Web Camera, Scanner, Digital Signing Device and Printer.

c) Compatibility:

| | Web Camera | Scanner | Digital Signature | Printer |
|-------------------------|---------------------------------|--|---------------------------------|-----------------|
| Operating System | Windows 7 or above | Windows 7 or above | Windows 7 or above | Windows 7 above |
| Web Browser | Firefox 38.0 or above | Flash enabled Firefox 38.0 or above | Firefox 38.0 or above | NA |
| | Google Chrome 42.0 or above | NPAPI plugin enabled Google Chrome 42.0 or above (Check the Given setting in the Page 2) | Google Chrome 42.0 or above | |
| | Internet Explorer 11.0 or above | Internet Explorer 11.0 or above | Internet Explorer 11.0 or above | |
| Java JRE Version | NA | Version 1.7 or above | Version 1.7 only | NA |
| Flash Player | 11.2 or above | 11.2 or above | 11.2 or above | NA |

d) Antivirus: With Scanning (On-Access, Heuristic, Scheduled, On-Demand, e-mail, IM Protection, Script Blocking, Auto-Clean) & Update

e) Screen Display: Recommended Resolution of 1366 X 768 pixels and Landscape orientation.

f) Scanning: JPEG/ JPG, with recommended scanning resolution of 200 DPI (Dots Per Inch) or PDF, with recommended scanning resolution of 200 DPI (Dots Per Inch).

g) Photography:

Applicant's Photo: Recommended Size is, Min. 20 Kb & Max. 250 Kb and Dimensions: 320x240 Pixels.

Signature/ Thumb Impression: Recommended Size is, Min. 10 Kb & Max. 100 Kb and Dimensions: 320x160 Pixels.

Using "e-District Image Editor.exe" images can be edited.

h) Printing: Size: A4, Effects-Actual Size, Quality- Economy mode, Single side printing

i) Automatic Update: Must disable Java Update.

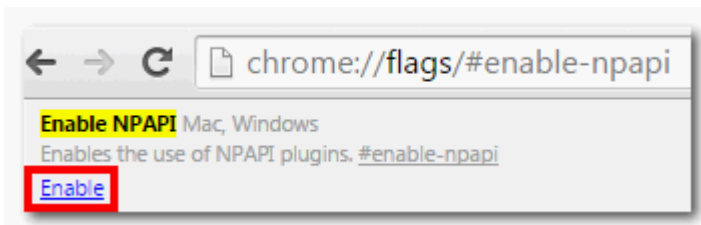
j) Connectivity: Minimum bandwidth of 512 Kbps

Scanner Settings

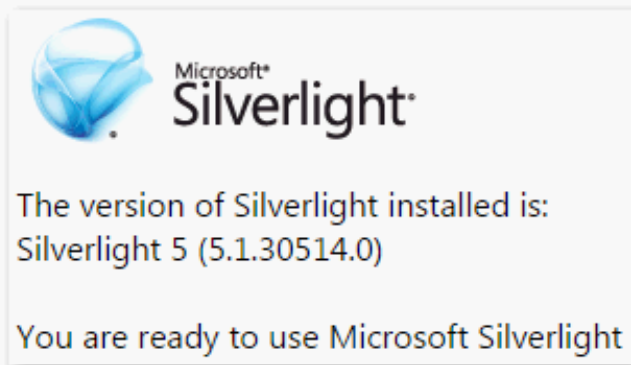
Enable NPAPI plugins in Google Chrome for Scanner HP Scanjet G4010 (Windows only)

This is only for Version 42 and upper

1. Open Chrome and browse to <chrome://flags/#enable-npapi>
2. Click the Enable NPAPI setting.



3. Then Restart the browser.
4. If it did not work, verify Silverlight is installed by browsing to <http://www.microsoft.com/getsilverlight/Get-Started/Install/Default.aspx>
5. If you see the below message, browse back out to Panopto and continue as normal



6. If you see the below message, Silverlight is not currently installed. Please click the "Click to Install" button to install Silverlight.

