

SOP for using e-District Portal at <http://edistrict.tripura.gov.in>

a) **Client device:** Desktop PC/ Laptop

b) **Peripherals:** Web Camera, Scanner, Digital Signing Device and Printer.

c) **Compatibility:**

	Web Camera	Scanner	Digital Signature	Printer
Operating System	Windows 7 or above	Windows 7 or above	Windows 7 or above	Windows 7 above
Web Browser	Firefox 38.0 or above	Flash enabled Firefox 38.0 or above	Firefox 38.0 or above	NA
	Google Chrome 42.0 or above	NPAPI plugin enabled Google Chrome 42.0 or above (Check the Given setting in the Page 2)	Google Chrome 42.0 or above	
	Internet Explorer 11.0 or above	Internet Explorer 11.0 or above	Internet Explorer 11.0 or above	
Java JRE Version	NA	Version 1.7 or above	Version 1.7 only	NA
Flash Player	11.2 or above	11.2 or above	11.2 or above	NA

d) **Antivirus:** With Scanning (On-Access, Heuristic, Scheduled, On-Demand, e-mail, IM Protection, Script Blocking, Auto-Clean) & Update

e) **Screen Display:** Recommended Resolution of 1366 X 768 pixels and Landscape orientation.

f) **Scanning:** PDF or JPEG/ JPG with recommended scanning resolution of 100 DPI (Dots Per Inch).

g) **Photography:**

Applicant's Photo: Recommended Size is, Min. 20 Kb & Max. 250 Kb and Dimensions: 320x240 Pixels.

Signature/ Thumb Impression: Recommended Size is, Min. 10 Kb & Max. 100 Kb and Dimensions: 320x160 Pixels.

Using "e-District Image Editor.exe" images can be edited.

h) **Printing:** Size: A4, Effects-Actual Size, Quality- Economy mode, Single side printing

i) **Automatic Update:** Must disable Java Update.

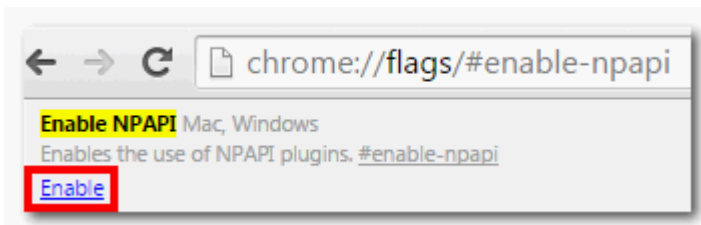
j) **Connectivity:** Minimum bandwidth of 512 Kbps

Scanner Settings

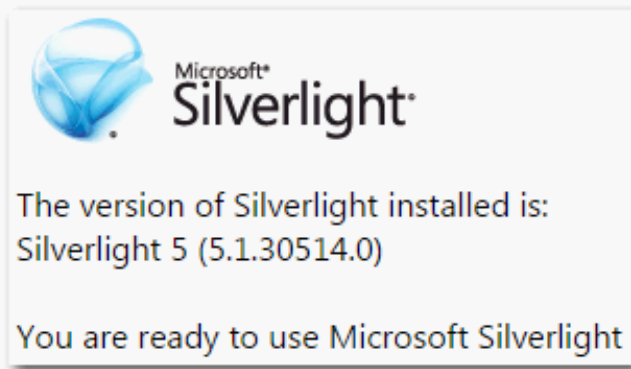
Enable NPAPI plugins in Google Chrome for Scanner HP Scanjet G4010 (Windows only)

This is only for Version 42 and upper

1. Open Chrome and browse to <chrome://flags/#enable-npapi>
2. Click the Enable NPAPI setting.



3. Then Restart the browser.
4. If it did not work, verify Silverlight is installed by browsing to <http://www.microsoft.com/getsilverlight/Get-Started/Install/Default.aspx>
5. If you see the below message, browse back out to Panopto and continue as normal



6. If you see the below message, Silverlight is not currently installed. Please click the "Click to Install" button to install Silverlight.

